



MIDWEST OFFICE SUPPLY

1801 AUSTIN, WICHITA FALLS, TX 76301

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AO1/AO2 Warranty & Lead Time

Warranty

Midwest Office Supply is an authorized dealer with "Compatico" furniture systems. Please see below for all warranty information.

Compatico "Customer First Service" warranties its products to be free from defects in material and workmanship for a period of (10) years from the date of initial delivery. This warranty is not transferable and is only given to the original purchaser. Exceptions to the initial 10-year warranty are as follows:

Fabric: Compatico fabric grades 1, 2, 3 and 4 have a 3-year warranty period.

Fabric: All COM fabrics (fabrics specified and purchased by buyer) that are not standard grades 1, 2, 3 and 4 Compatico fabrics are not warranted.

Electrical: Compatico electrical products have a 5-year warranty period.

This warranty made by Compatico is only to original purchaser acquiring the product directly from Compatico, its authorized dealers, or others who are specifically authorized by Compatico to sell such products. Compatico's obligation and the purchaser's remedy pursuant to this warranty are: limited to repair or replacement, at Compatico's option, FOB Compatico's headquarters, of replacement parts which prove, under normal use, to be defective within the period stated, which remedy is expressly agreed to be exclusive as a condition of such replacement. No person, firm, or corporation is authorized to assume for Compatico any other liability in connection with COMPATICO products. Customer will get credit for returns only after received by COMPATICO and must be returned in 30 days.

THERE ARE NO WARRANTIES EXCEPT AS EXPRESSLY SET FORTH ABOVE, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. COMPATICO'S LIABILITY WITH RESPECT TO ITS PRODUCTS SHALL NOT EXCEED THAT EXPRESSLY SET FORTH ABOVE IRRESPECTIVE OF THE THEORY UPON WHICH ANY CLAIM MIGHT BE BASED INCLUDING BREACH OF CONTRACT, WARRANTY, NEGLIGENCE, OR STRICT LIABILITY ON TORT. UNDER NO CIRCUMSTANCES SHALL COMPATICO BE LIABLE FOR SPECIAL INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

This warranty does not apply to damages resulting from shipment, storage, accident, alteration, misuse, assembly or installation. All claims under this warranty must be authorized in writing by COMPATICO prior to the repair or replacement of products.

Lead Times

The specialty of Compatico's "Customer First Service" is to meet short delivery times when necessary. Normal shipping lead-time is 15 working days from the date of order confirmation...unless otherwise agreed upon in writing. COMPATICO will quote lead time upon request and will use its best efforts to obtain delivery within quoted lead times. However, Midwest Office Supply or COMPATICO will not be responsible for any damage caused by late delivery.

Normal shipping lead-times are for standard product; please refer to Midwest's

Color/Finish Options for standard finishes, size and fabric selections.